Reduced Service and Service Suspension
Due to COVID-19, service has been reduced to essential routes. Locations that are affected by these changes may be served by SafeRide service, which operates Monday - Friday 6:30pm to 12:30am and on Saturday and Sundays 12:30pm to 12:30am. Please schedule your SafeRide via the TransLoc® app and if you have any questions, contact our dispatchers at (252) 328-7433. The safety of our customers is important to us. As we practice social distancing, keep in mind you may need to ride an earlier bus or schedule a SafeRide earlier than normal to arrive at your destination on time.

Departure Time Points
Locations in bold with an astrick (*) are considered time points. Time points are stops along the route that have a set time for the vehicle to depart. Other locations listed are not considered to be time points and have approximate departure times. Remember to arrive early to your pickup location to ensure that you arrive at your destination on time. Track your bus by downloading the NextBus™ app or visiting BusTime® for real-time tracking and passenger load.

Night Service: 851 Drop-Off East
Once regular daytime service has ended, riders can still travel from campus after night classes and on-campus events has ended. The bus will only be dropping off at the locations listed. If there is a need to return to campus, request a SafeRide before 11:00pm (visit our website for more information on SafeRide at transit.ecu.edu/saferide). This drop-off service operates Monday – Thursday, 7:00pm – 10:30pm. The last trip departs Christenbury Gym Monday - Thursday at 10:00pm.
BusTime® is a website that you can visit to locate your bus and know when it will arrive at the nearest bus stop. Visit bustime.ecu.edu on your computer or mobile device to begin seeing your bus in real-time. By creating an account you can access service alerts and stop time notifications. In addition to arrival time, use BusTime® to assist you in planning the buses you will need to take to get to your destination.

Arrive at the nearest bus stop location at least two minutes before the estimated stop time, to ensure you don't miss the bus. 

*Please note: estimated stop times are only available for vehicles arriving within 30 minutes.

**Estimated stop times**

Delays may occur due to but not limited to detours, traffic incidents, construction, weather or equipment problems which may affect the accuracy of the estimated stop times.

If your bus is delayed, BusTime® will adjust the estimated stop times accordingly. For example, if the bus is estimated to arrive in 10 minutes but is delayed by an incident, the estimated stop time will remain at 10 minutes until the vehicle begins moving again.

In the event that a vehicle stops transmitting data to the servers, it will not appear on the website, even though it is in service.

**How to track your bus**

Scan the QR code on the signs located at many of our designated bus stops to access BusTime®, select "Stop Times", and enter the stop number found at the bottom of the sign. The ID number will show all routes serving that location. If you have a specific route you can choose the route from the drop down box.
SafeRide

SafeRide is a point-to-point, on-demand van service which works to help ensure safe travel around campus and adjacent areas at night after most regular daytime service has ended. It also operates in conjunction with the bus system to connect you with evening bus routes for travel away from campus. Schedule a ride by using the TransLoc® app. For scheduling issues, call 252-328-7433 and speak with a dispatcher for assistance. Please note: dispatchers cannot schedule rides which duplicate currently operating bus service. An ECU 1 Card is required (two guest per valid ID).

How to Ride with SafeRide

Download the TransLoc® App. The app gives the user the ability to:

• Schedule rides
• Cancel rides
• Track assigned vehicle

Note: dispatchers cannot schedule trips that would duplicate a bus route that is currently in service.

Service Area

Vans operate in a limited area designed to supplement the bus system at night. Service focuses on main campus, Health Sciences Campus and other outlying ECU properties. Limited residential areas adjacent to these locations are included.

Service Schedule

SafeRide operates while classes are in session; any exceptions are included in the service calendar online. Please schedule a SafeRide before 11:00 PM, if you need to return to campus. After 11:00 PM SafeRide will be serving riders going one-way, from on-campus to off-campus locations. Normal operating hours are:

Monday – Friday: 6:30pm – 12:30am
Saturday & Sunday: 12:30pm – 12:30am