

# Rider Guide

Effective May 2022



# Table of Contents

	Page
What is ECU Transit?	3
Airport Shuttle Service	4
Shopping Centers	4
Frequently Asked Questions (FAQ)	5
BusTime®	6
Transit On-Demand	7
System-Wide Bus Stop List	8
System Map	10
Gold Route	12
Minges Park and Ride Route	12
Health Sciences Route	13
Uptown Route	13
Campus Connector Route	14
Reading Bus Stop Signs	15
Purple Route	16
Copper Beech / The Davis / 33 East	16
Brown / The Horizon Route	17
The Landing / Aspen Ridge Route	17
Carolina Creek Route	17
Committed to Safety and Training Photos	18
Employment Opportunity with ECU Transit	19

# What is ECU Transit?

ECU Transit is the university's transit system that serves students, faculty, and visitors via fixed routes and on-demand services. Fixed Route and on-demand services are free to ride. Transit services are catered to make getting around campus easier. ECU Transit is operated predominantly by over 100 students. If you are a student, seeking part-time employment and are interested in working with us, please see page 19 on how you can apply.

## Fixed Routes

Our fixed routes are our general day-to-day bus services that serve many on and off campus locations. Fixed routes connect On-Campus Living locations and Off-Campus Student Living complexes with classes, dining, and parking. Fixed routes also connect Main Campus and the Health Sciences Campus. Park and ride lots, campus circulators, and shopping centers are also areas served by fixed routes.

ECU Transit services are free to ride. Most of our on-campus locations have designated bus shelters to wait under until the bus arrives. Enter in the front door of the bus and exit through the rear door. Always arrive to your stop a few minutes early to allow for traffic conditions. Do not wait until the last bus before your class time; we recommend you ride about 45 minutes early to make sure you arrive on time.

## Transit On-Demand

Our on-demand van service operates point-to-point and does not duplicate any fixed routes that are in service. This service is fare-free but the rider will need to provide a tangible and valid ECU 1 Card to the driver. Feel free to bring a friend; each student with a valid ECU 1 Card is allowed up to 2 guests. Read more about our on-demand service on page 7.

## Pirate Access

Pirate Access is available to any student, faculty, staff, and visitor who has a permanent or temporary disability. It is a part of the Transit On-Demand service that assists riders who have difficulty accessing locations around campus. Anyone who needs the service are asked to apply on the Transit website ([transit.ecu.edu](http://transit.ecu.edu)) under the drop-down menu *Accessibility*. The application process must be completed before the rider can begin scheduling trips. Please visit our website or contact us for more details.



## Airport Shuttle Service



ECU Transit provides trips for students, staff, faculty, and family members traveling as their guests to and from Raleigh-Durham International Airport (RDU) and Pitt-Greenville Airport (PGV).

### RDU Airport

If you need transportation to or from RDU, rides may be requested by contacting our office at 252-328-4724. Rides must be requested at least 1 week in advance. Please keep in mind requests outside our predetermined schedule are provided at a premium rate.

While at RDU, the vehicle is not permitted to sit at any location longer than five minutes. Help us comply with this requirement by boarding and exiting quickly. The operator may need to make multiple passes through RDU to accommodate all riders.

### PGV Airport

This service is provided in coordination with our Transit On-Demand services for trips to and from PGV Airport. All rides during normal operating hours between 7:00am and 10:00pm Monday through Friday (no weekend service) are available to students, staff, and faculty at no additional cost. Any trip requests outside our normal operating hours will be required to submit a request 1 week in advance. For more information, contact our office at 252-328-4724.

## Shopping Centers

During the Fall and Spring semesters we operate bus route 307 Walmart on the weekend, which primarily serves Walmart and The Shops at Hardee Village. However, during the summer you may request a Transit On-Demand ride to these locations either by using the app or contacting dispatch at (252) 328-7433. See page 7 for more details about Transit On-Demand services.

## Frequently Asked Questions

Learning to use a transit system can sometimes be a daunting experience and raise a lot of questions about how to get around. A few of our most common questions have been addressed here and we are working on adding additional questions. If you have other questions or need additional information, please contact us so we can assist you.

### Who can ride with ECU Transit?

Students, staff, and faculty of East Carolina University with a valid ECU 1 Card can ride at any time. Visitors to the university are permitted for academic or business purposes, or on designated chartered buses for special events.

### How can I tell where this bus goes?

All buses are equipped with exterior destination signs which display the route name on the front, curb side, and rear. Additionally, the side destination sign continuously scrolls through a list of stops associated with a particular route. If you are ever unsure whether a bus serves the stop you are interested in, please ask the operator and he or she will be able to guide you to the right bus.

For a wider view of our service area, take a look at our system maps. Even if your location is not served directly, you may be able to use these maps to better plan your trip to a nearby location.

### Where can I park to catch the bus?

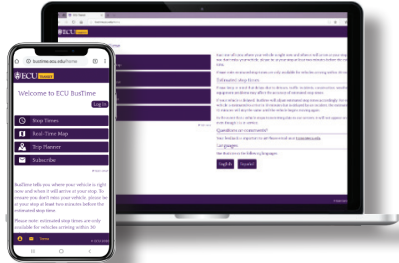
Commuter shuttles serve the lower lot of Minges Coliseum at the intersection of Charles Boulevard and Ficklen Drive. An additional stop is made further up Ficklen Drive at the Gold Lot. D-Zone parking permit holders can also board the bus at the Curry Court parking lot adjacent to the Carol D. Belk Building. For details on parking locations, please visit Parking & Transportation.

## Follow Us

For more information about ECU Transit services, visit our website or follow us on Facebook, Twitter, and Instagram.



BusTime® is a website that you can visit to locate your bus and know when it will arrive at the nearest bus stop. Visit [bustime.ecu.edu](http://bustime.ecu.edu) on your computer or mobile device to begin seeing your bus in real-time. By creating an account you can access service alerts and stop time notifications. BusTime® will allow you to see upcoming vehicle passenger load seating occupancy as low, medium or high.



Arrive at the nearest bus stop location at least two minutes before the estimated stop time, to ensure you don't miss the bus.

*Please note: estimated stop times are only available for vehicles arriving within 30 minutes.*

### Estimated stop times

Delays may occur due to but not limited to detours, traffic incidents, construction, weather or equipment problems which may affect the accuracy of the estimated stop times.

If your bus is delayed, BusTime® will adjust the estimated stop times accordingly. For example, if the bus is estimated to arrive in 10 minutes but is delayed by an incident, the estimated stop time will remain at 10 minutes until the vehicle begins moving again.

In the event that a vehicle stops transmitting data to the servers, it will not appear on the website, even though it is in service.



# BUS STOP



### How to track your bus

Scan the QR code on the signs located at many of our designated bus stops to access BusTime®, select "Stop Times", and enter the stop number found at the bottom of the sign. The ID number will show all routes serving that location. If you have a specific route you can choose the route from the drop down box.

Transit On-Demand is a point-to-point van service which works to help ensure safe travel around campus and adjacent areas. It also operates in conjunction with the bus system to connect you with bus routes for travel away from campus. Schedule a ride by using the TransLōc® app. For scheduling issues, call 252-328-7433 and speak with a dispatcher for assistance. Please note: dispatchers cannot schedule rides which duplicate currently operating bus service. An ECU 1 Card is required (two guests per valid ID).



## How to Ride

**Monday – Friday: 7:00am – 10:00pm**

Download the TransLōc® App. The app gives the user the ability to:

- Schedule rides
- Cancel rides
- Track assigned vehicle

**Note: dispatchers cannot schedule or approve trips that would duplicate a bus route that is currently in service.**

### Service Area

Vans operate to service areas around main campus, Health Sciences Campus and other outlying ECU properties. Trips to and from residential areas and shopping locations may be granted within a mile of our shaded service area locations. *For special booking requests, please contact our office in advance during our normal business hours at 252-328-7433.*

### Service Schedule

Transit On-Demand services operate while classes are in session; any exceptions are included in the service calendar online at [transit.ecu.edu](http://transit.ecu.edu).

# System-Wide Bus Stop List

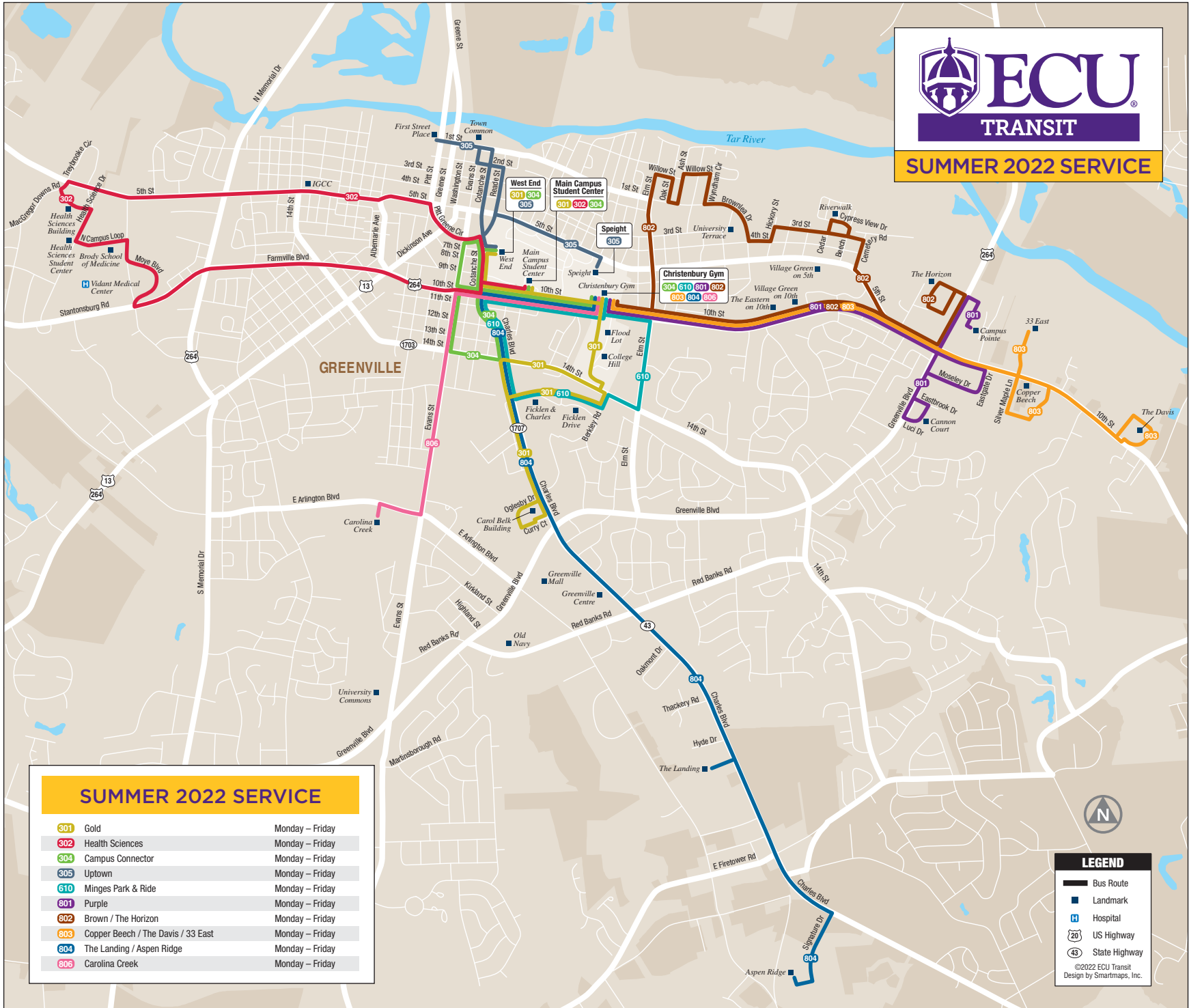
Location	Daytime	Night
<b>Hub: Christenbury Gym</b>	<b>304, 801, 802, 803, 804, 806</b>	<b>On-Demand</b>
<b>Hub: Main Campus Student Center</b>	<b>301, 302, 304</b>	<b>On-Demand</b>
<b>Hub: Speight</b>	<b>305</b>	<b>On-Demand</b>
10 <sup>th</sup> Street & Brewster (Streetside)	301	—
10 <sup>th</sup> Street & Brownlea Drive (Streetside)	801	On-Demand
10 <sup>th</sup> Street & Cedar Lane (Streetside)	801	On-Demand
10 <sup>th</sup> Street & Verdant Drive (Streetside)	801	On-Demand
2 <sup>nd</sup> Street & Reade Street (HR and Payroll Offices)	305	On-Demand
33 East: All Stops	803	On-Demand
5 <sup>th</sup> Street & Founders Drive (Inbound)	305	On-Demand
5 <sup>th</sup> Street & Founders Drive (Outbound, Visitor's Parking)	305	On-Demand
5 <sup>th</sup> Street & Reade Street (Inbound, B1 Lot)	305	On-Demand
5 <sup>th</sup> Street & Reade Street (Outbound, B1 Lot)	305	On-Demand
Ash Street & Willow Street	802	On-Demand
Aspen Ridge	804	On-Demand
Beech Street Villas	802	On-Demand
Berkley Road & 14 <sup>th</sup> Street (Parking Lot)	610	On-Demand
Brewster	610	On-Demand
Brody School of Medicine	302	On-Demand
Campus Pointe	801	On-Demand
Cannon Court	801	On-Demand
Career Center (Inbound, Jenkins Fine Arts)	305	On-Demand
Career Center (Outbound)	305	On-Demand
Carolina Creek	806	On-Demand
Charles Boulevard & Stratford Arms	301	On-Demand
College Hill Drive & 10 <sup>th</sup> Street	301	On-Demand
College Hill (B1 Lot)	301	On-Demand
College Hill (East/West)	301	On-Demand
College Park Apartments	801	On-Demand
Copper Beech: All Stops	803	On-Demand
Cotanche & 9 <sup>th</sup> Street	301	On-Demand
Curry Court	301	On-Demand
Cypress Gardens	801	On-Demand
Eastbrook	801	On-Demand
Eastgate	801	On-Demand
First Street Place	305	On-Demand
Greenville Centre	804	On-Demand
Greenville Mall	On-Demand	On-Demand
Health Sciences Building	302	On-Demand
Health Sciences Student Center	302	On-Demand

Location	Daytime	Night
Hyde Drive	804	On-Demand
Intergenerational Community Center	302	On-Demand
Life Sciences & BioTechnology Building	304	On-Demand
Lynncroft Shopping Center (Best Buy)	On-Demand	On-Demand
Mellow Mushroom	804	On-Demand
Minges: All Stops	301, 610	On-Demand
North Recreational Complex: All Stops	On-Demand	On-Demand
Oak Street & Willow Street	802	On-Demand
Old Navy	On-Demand	On-Demand
Proctoring Center	On-Demand	On-Demand
Publix	On-Demand	On-Demand
Reade Street & 4 <sup>th</sup> Street (B2 Lot)	305	On-Demand
Reade Street & Chico's (Inbound)	305	On-Demand
Riverwalk	802	On-Demand
Signature Drive	804	On-Demand
The Bodega	304	On-Demand
The Bower (Streetside)	301	On-Demand
The Davis: All Stops	803	On-Demand
The District: Clubhouse	802	On-Demand
The Eastern on 10 <sup>th</sup> (Inbound/Outbound)	801	On-Demand
The Gables & Wesley South	802	On-Demand
The Horizon: All Stops	802	On-Demand
The Landing	804	On-Demand
The Shops at Hardee Village	On-Demand	On-Demand
University Book Exchange (U.B.E.)	305	On-Demand
University Commons (Target)	On-Demand	On-Demand
University Park Apartments	801	On-Demand
University Terrace	802	On-Demand
Village Green on 10 <sup>th</sup> (Inbound/Outbound)	801	On-Demand
Village Green on 5 <sup>th</sup> Street	On-Demand	On-Demand
Walmart	On-Demand	On-Demand
West End	301, 304, 305	On-Demand
Willow Street & Elm Street	802	On-Demand
Wyndham Circle & Brownlea Drive	802	On-Demand
Wyndham Circle & Willow Street	802	On-Demand
Zeta House (Inbound)	302	On-Demand

# System Map



**SUMMER 2022 SERVICE**



SUMMER 2022 SERVICE	
301	Gold Monday – Friday
302	Health Sciences Monday – Friday
304	Campus Connector Monday – Friday
305	Uptown Monday – Friday
610	Minges Park & Ride Monday – Friday
801	Purple Monday – Friday
802	Brown / The Horizon Monday – Friday
803	Copper Beech / The Davis / 33 East Monday – Friday
804	The Landing / Aspen Ridge Monday – Friday
806	Carolina Creek Monday – Friday

**LEGEND**

- Bus Route
- Landmark
- Hospital
- US Highway
- State Highway

©2022 ECU Transit  
Design by Smartmaps, Inc.

# Campus Routes

## 301 • Gold

Monday – Friday ..... 7:00am – 6:30pm  
 Last trip departs campus ..... 6:00pm

every  
**30**  
 minutes

#	location	times given are minutes after the hour	
<b>hub</b>	<b>Main Campus Student Center*</b>	<b>:00</b>	<b>:30</b>
2	West End	:03	:33
3	Cotanche & 9 <sup>th</sup> Street	:04	:34
4	College Hill Drive & 10 <sup>th</sup> Street	:05	:35
5	College Hill (West)	:07	:37
6	The Bower (Streetside)	:10	:40
7	Charles Blvd & Stratford Arms	:11	:41
<b>8</b>	<b>Curry Court*</b>	<b>:13</b>	<b>:43</b>
9	Ficklen Drive & Charles Blvd (Minges Bottom Lot)	:16	:46
<b>10</b>	<b>Ficklen Drive (Minges Gold Lot)*</b>	<b>:18</b>	<b>:48</b>
11	College Hill (East)	:20	:50
12	College Hill (B1 Lot)	:21	:51
13	10 <sup>th</sup> Street & Brewster	:23	:53

## 610 • Minges Park & Ride

Monday – Friday ..... 7:00am – 6:30pm  
 Last trip departs campus ..... 6:10pm

every  
**10**  
 minutes

#	location	times given are minutes after the hour					
<b>hub</b>	<b>Christenbury Gym*</b>	<b>:00</b>	<b>:10</b>	<b>:20</b>	<b>:30</b>	<b>:40</b>	<b>:50</b>
2	<b>Ficklen Drive &amp; Charles Blvd (Minges Bottom Lot)*</b>	<b>:06</b>	<b>:16</b>	<b>:26</b>	<b>:36</b>	<b>:46</b>	<b>:56</b>
3	Ficklen Drive (Minges Gold Lot)	:08	:18	:28	:38	:48	:58
4	Berkley & 14 <sup>th</sup> Street (Parking Lot)	:09	:19	:29	:39	:49	:59

### Departure Time Points

Locations in bold with an astrick (\*) are considered time points. Time points are stops along the route that have a set time for the vehicle to depart. Other locations listed are not considered to be time points and have approximate departure times. Remember to arrive early to your pickup location to ensure that you arrive at your destination on time. Track your bus by visiting BusTime® for real-time tracking and passenger load.

## 302 • Health Sciences

Monday – Friday ..... 7:00am – 6:30pm  
 Last trip departs campus ..... 6:00pm

every  
**30**  
 minutes

#	location	times given are minutes after the hour	
<b>hub</b>	<b>Main Campus Student Center*</b>	<b>:00</b>	<b>:30</b>
2	Brody School of Medicine	:10	:40
<b>3</b>	<b>Health Sciences Student Center*</b>	<b>:12</b>	<b>:42</b>
4	Health Sciences Building	:13	:43
5	Intergenerational Community Center (Inbound)	:18	:48
6	Zeta House (Inbound)	:20	:50

## 305 • Uptown

Monday – Friday ..... 7:00am – 6:30pm  
 Last trip departs campus ..... 6:00pm

every  
**30**  
 minutes

#	location	times given are minutes after the hour	
<b>hub</b>	<b>Speight*</b>	<b>:00</b>	<b>:30</b>
2	5 <sup>th</sup> Street & Founders Drive (Visitor's Lot)	:01	:31
3	Career Center (Outbound)	:02	:32
4	5 <sup>th</sup> Street & Reade Street (B1 Lot)	<b>:03</b>	<b>:33</b>
5	4 <sup>th</sup> Street & Reade Street (B2 Lot)	:04	:34
6	2 <sup>nd</sup> Street & Reade Street (Human Resources and Payroll Offices)	:05	:35
<b>7</b>	<b>First Street Place*</b>	<b>:10</b>	<b>:40</b>
8	University Book Exchange (U.B.E.)	:13	:43
<b>9</b>	<b>West End*</b>	<b>:15</b>	<b>:45</b>
10	Reade Street & Chico's (Inbound)	:17	:47
11	5 <sup>th</sup> Street & Reade Street (Inbound)	:18	:48
12	Career Center (Inbound; Jenkins Fine Arts)	:19	:49
13	5 <sup>th</sup> Street & Founders Drive (Inbound)	:20	:50

### After Hours On-Demand Service

Transit On-Demand is a point-to-point, van service which works to help ensure safe travel around campus and adjacent areas. Schedule your Transit On-Demand ride via the TransLōc® app and if you have any questions, contact our dispatchers at (252) 328-7433. Keep in mind traffic and other unforeseen issues may arise, so you may need to schedule your ride well in advance to ensure you arrive at your destination on time. An ECU 1 Card is required to ride the service (two guests per valid ID). **Please note: dispatchers cannot schedule rides which duplicate currently operating bus service. In the event of an emergency, please dial 911.**

## 304 • Campus Connector

Monday – Friday ..... 7:00am – 6:30pm  
 Last trip departs campus ..... 6:00pm

every  
**30**  
 minutes

#	location	times given are minutes after the hour	
<b>hub</b>	<b>Christenbury Gym*</b>	<b>:00</b>	<b>:30</b>
2	Main Campus Student Center	:02	:32
3	Life Sciences and BioTechnology Building	:04	:34
4	The Bodega	:06	:36
<b>5</b>	<b>West End*</b>	<b>:08</b>	<b>:38</b>
6	The Jolly Roger	:11	:41

### Connections & Transfers

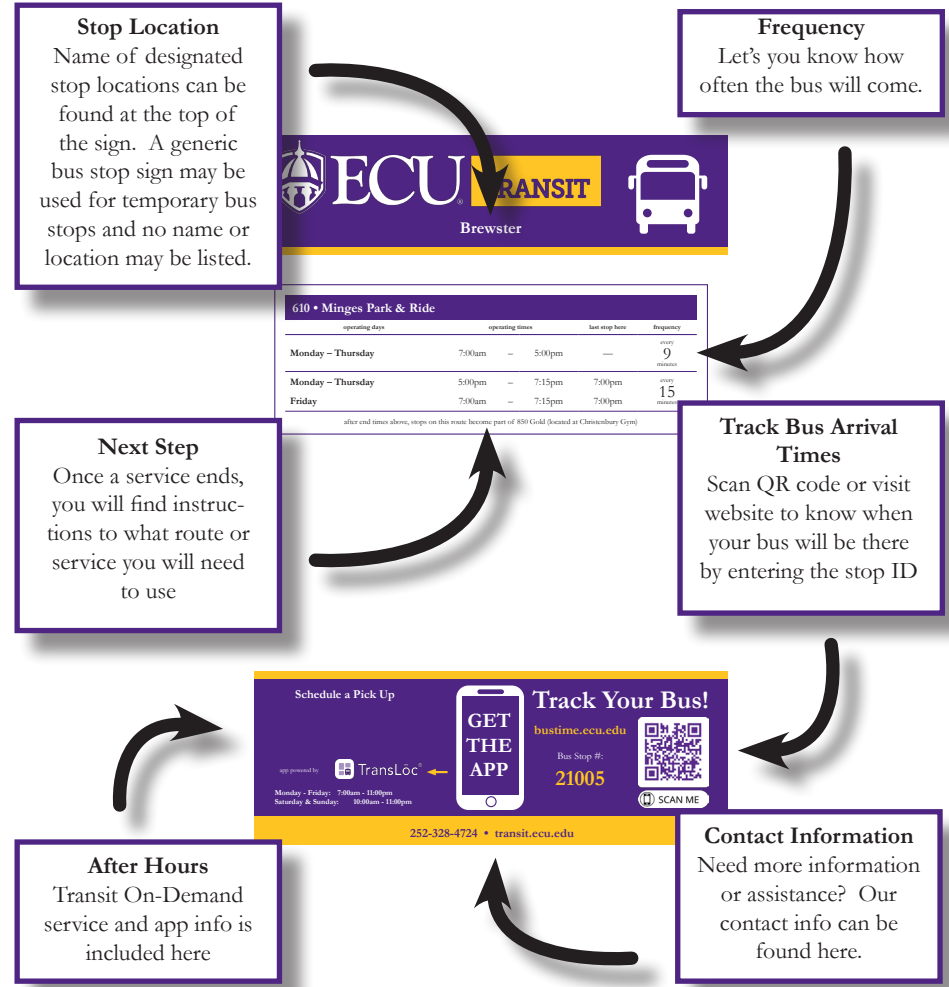
ECU Transit provides routes which can connect commuter students from outlying parking areas back to main campus, or even help riders move between main campus and the health sciences campus. For transfers which require moving from one campus hub to another, a circulator shuttle loops around main campus to connect routes staged in different locations.

### Departure Time Points

Locations in bold with an astrick (\*) are considered time points. Time points are stops along the route that have a set time for the vehicle to depart. Other locations listed are not considered to be time points and have approximate departure times. Remember to arrive early to your pickup location to ensure that you arrive at your destination on time. Track your bus by visiting BusTime® for real-time tracking and passenger load.



## Reading Bus Stop Signs



### After Hours On-Demand Service

Transit On-Demand is a point-to-point, van service which works to help ensure safe travel around campus and adjacent areas. Schedule your Transit On-Demand ride via the TransLoc® app and if you have any questions, contact our dispatchers at (252) 328-7433. Keep in mind traffic and other unforeseen issues may arise, so you may need to schedule your ride well in advance to ensure you arrive at your destination on time. An ECU 1 Card is required to ride the service (two guests per valid ID). **Please note: dispatchers cannot schedule rides which duplicate currently operating bus service. In the event of an emergency, please dial 911.**



# Off-Campus Routes

## 801 • Purple

Monday – Friday ..... 7:00am – 6:30pm			every
Last trip departs campus ..... 6:00pm			30 minutes
#	location	times given are minutes after the hour	
<b>hub</b>	<b>Christenbury Gym*</b>	<b>:00</b>	<b>:30</b>
2	The Quarterdeck Student Living	:01	:31
3	College Park	:02	:32
4	10 <sup>th</sup> & Brownlea	:03	:33
5	The Eastern on 10 <sup>th</sup> (Outbound)	:04	:34
6	Village Green on 10 <sup>th</sup> (Outbound)	:05	:35
7	10 <sup>th</sup> & Cedar (streetside)	:06	:36
<b>8</b>	<b>Eastgate*</b>	<b>:07</b>	<b>:37</b>
9	Eastbrook	:09	:39
10	Cannon Court	:10	:40
<b>11</b>	<b>Campus Pointe*</b>	<b>:15</b>	<b>:45</b>
12	10 <sup>th</sup> & Verdant (streetside)	:17	:47
13	Village Green on 10 <sup>th</sup> (Inbound)	:18	:48
14	The Eastern on 10 <sup>th</sup> (Inbound)	:19	:49
15	Cypress Gardens	:20	:50

## 803 • Copper Beech / The Davis / 33 East

Monday – Friday ..... 7:00am – 6:30pm			every
Last trip departs campus ..... 6:00pm			30 minutes
#	location	times given are minutes after the hour	
<b>hub</b>	<b>Christenbury Gym*</b>	<b>:00</b>	<b>:30</b>
<b>2</b>	<b>Copper Beech: Clubhouse*</b>	<b>:06</b>	<b>:36</b>
3	Copper Beech: Back	:07	:37
4	Copper Beech: Phase 2	:08	:38
<b>5</b>	<b>The Davis: Back*</b>	<b>:11</b>	<b>:41</b>
6	The Davis: Front	:12	:42
<b>7</b>	<b>33 East: Main Office*</b>	<b>:14</b>	<b>:44</b>
8	33 East: Phase 2	:15	:45

### Departure Time Points

Locations in bold with an astrick (\*) are considered time points. Time points are stops along the route that have a set time for the vehicle to depart. Other locations listed are not considered to be time points and have approximate departure times. Remember to arrive early to your pickup location to ensure that

you arrive at your destination on time. Track your bus by visiting BusTime® for real-time tracking and passenger load.

## 802 • Brown / The Horizon

Monday – Friday ..... 7:00am – 6:30pm			every
Last trip departs campus ..... 6:00pm			30 minutes
#	location	times given are minutes after the hour	
<b>hub</b>	<b>Christenbury Gym*</b>	<b>:00</b>	<b>:30</b>
<b>2</b>	<b>The Horizon: Front*</b>	<b>:05</b>	<b>:35</b>
3	The Horizon: Back	:06	:36
<b>4</b>	<b>Riverwalk Apartments*</b>	<b>:11</b>	<b>:41</b>
5	Beech Street Villas	:12	:42
6	University Terrace	:14	:44
7	The Gables & Wesley South	:15	:45
<b>8</b>	<b>Wyndham Circle &amp; Brownlea Drive*</b>	<b>:16</b>	<b>:46</b>
9	Wyndham Circle & Willow Street	:17	:47
10	Ash Street & Willow Street	:18	:48
11	The District: Clubhouse	:19	:49
12	Oak Street & Willow Street	:20	:50
13	Willow Street & Elm Street	:21	:51

## 804 • The Landing / Aspen Ridge

Monday – Friday ..... 7:00am – 6:30pm			every
Last trip departs campus ..... 6:00pm			30 minutes
#	location	times given are minutes after the hour	
<b>hub</b>	<b>Christenbury Gym*</b>	<b>:00</b>	<b>:30</b>
2	Charles & Mellow Mushroom	:03	:33
3	Greenville Centre	:04	:34
4	Hyde Drive	:06	:36
<b>5</b>	<b>The Landing*</b>	<b>:10</b>	<b>:40</b>
<b>6</b>	<b>Aspen Ridge*</b>	<b>:15</b>	<b>:45</b>
7	Signature Drive	:16	:46

## 806 • Carolina Creek

Monday – Friday ..... 7:00am – 6:30pm			every
Last trip departs campus ..... 6:00pm			30 minutes
#	location	times given are minutes after the hour	
<b>hub</b>	<b>Christenbury Gym*</b>	<b>:00</b>	<b>:30</b>
<b>2</b>	<b>Carolina Creek*</b>	<b>:12</b>	<b>:42</b>

# Committed to Safety & Training



# Drive Your Future

## JOIN OUR TEAM

- ✓ Paid Training
- ✓ Flexible Work Schedule
- ✓ Build Your Resume

## APPLY TODAY



For more information:



[transit.ecu.edu](https://transit.ecu.edu)



**ECU Transit**

**252-328-4724**

**[transit.ecu.edu](http://transit.ecu.edu)**

East Carolina University is committed to equality of opportunity and does not discriminate against applicants, students, employees, or visitors based on race/ethnicity, color, creed, national origin, religion, sex, sexual orientation, age, veteran status, political affiliation, genetic information, or disability.

 Printed on recycled paper with non state funds.