

Transit On-Demand

RIDER GUIDE



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TransLōc[®]



Transit On-Demand Information

What is Transit On-Demand?

Transit On-Demand is a fare-free on-demand van service.

Who can ride?

The service is offered to our students, staff, faculty and visitors. Up to 2 guests per valid ECU 1 Card.

When does Transit On-Demand operate?

Transit On-Demand operates 7 days a week during the Fall and Spring semesters. During the summer, service may be reduced. Visit our website to view our current hours of operation.

Where can I go using Transit On-Demand?

All trips must start or end at a campus location. This means we cannot take our riders from one off-

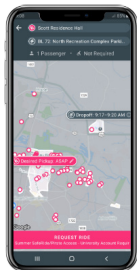
campus location to another. Visit our website to see a detailed map of our service area.

How do I schedule a ride?

Download the TransLōc® app, which can be found on Google Play or the App Store.



Create an account and you're ready to begin scheduling trips.



Keep in mind:

- Service is not to be abused (e.g. parties), but rather provide safe transportation for our riders. Transit reserves the right to refuse service in any case the service is being abused.
- Please be ready when your vehicle arrives. To meet the demand of all of our riders, we will wait up to 3 minutes before cancelling the request.

For additional information or questions, contact us at (252) 328-7433 (ECU-RIDE).

*In the event of an emergency, Please dial 911.

ADA Accommodation:

(252) 737-1018

ada-coordinator@ecu.edu

Visit our website at transit.ecu.edu • Call (252) 328 - 7433