

Rider Guide

Effective May 2024



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What is ECU Transit?

ECU Transit is the university's transit system that serves students, faculty, and visitors via fixed routes and on-demand services. Fixed Route and on-demand services are free to ride. Transit services are catered to make getting around campus easier. ECU Transit is operated predominantly by over 100 students. If you are a student, seeking part-time employment and are interested in working with us, please visit our website at transit.ecu.edu.

Fixed Routes

Our fixed routes are our general day-to-day bus services that serve many on and off campus locations. Fixed routes connect On-Campus Living locations and Off-Campus Student Living complexes with classes, dining, and shuttles for our park and ride lots. Fixed routes also connect Main Campus with the Health Sciences Campus.

ECU Transit services are free to ride. Most of our on-campus locations have designated bus shelters to wait under until the bus arrives. Enter in the front door of the bus and exit through the rear door. Always arrive to your stop a few minutes early to allow for traffic conditions. Do not wait until the last bus before your class time; we recommend you ride about 45 minutes early to make sure you arrive on time.

Transit On-Demand

Our on-demand van service operates point-to-point and serves a variety of locations including: the ECU Proctoring Center, shopping centers, Pitt-Greenville Airport, and Off-Campus housing once bus route has ended for the day. This service is fare-free but the rider will need to provide a tangible and valid ECU 1 Card to the driver. Feel free to bring a friend; each student with a valid ECU 1 Card is allowed up to 2 guests. Read more about our on-demand service on page 8.

Pirate Access

Pirate Access is available to any student, faculty, staff, and visitor who has a permanent or temporary disability. It is a part of the Transit On-Demand service that assists riders who have difficulty accessing locations around campus. Anyone who needs the service are asked to apply on the Transit website (transit.ecu.edu) under the drop-down menu *Services*. The application process must be completed before the rider can begin scheduling trips. Please visit our website or contact us for more details.



How to Ride with ECU Transit?

Sometimes the process of learning to use a transit system like ours can be a bit daunting. Our system is oriented around the university, with the vast majority of our ridership being students going to or from class. Start by familiarizing yourself with our routes; this will help you get acquainted not only with our system, but different areas of town as well. Some people prefer a more adventurous approach and will get on a bus just to see where it goes. Either way, you're sure to see something new. Below are several of our tips for getting around and rider policies designed with everyone's safety in mind.



Several options are available for riders who wish to use our system for getting to, from, or around campus. If you need help planning your trip, simply give us a call and a telecommunicator will be happy to help.

Ride directly from served apartments

Several routes operate to serve off-campus apartment complexes which have chosen to partner with ECU Transit for bus service directly to the property.

Walk to a nearby stop

Although the bus may not come right to your front door, many stops are located within easy walking distance of popular student housing options. A list of stops and the routes which serve them is available in this guide.

Disclaimer

While the information provided in this guide has been verified to the best of our abilities, we cannot guarantee that there are no errors or mistakes. The guide contains time estimates for departure and service hours, however, the actual times may vary due to traffic, road conditions, and other unforeseen factors. We recommend that customers arrive at least 5 minutes prior to departure times listed in the guide. If possible, take an earlier bus to avoid peak time delays or overcrowding. We reserve the right to change the information provided within this guide at any time with notice. To stay up to date with our latest changes, visit our website and/or follow us on our social media sites.

Airport Shuttle Services



Our airport shuttles provide trips for students, staff, faculty, and family members traveling as their guests to and from Raleigh-Durham International Airport (RDU) and Pitt-Greenville Airport (PGV).

University Break Shuttle

This shuttle operates on a predetermined schedule to accommodate transportation to and from RDU before and during select academic breaks. Although subject to change, any schedules provided on our website are believed to be final. On-Demand Airport Shuttle tickets to RDU can also be purchased at any time outside of the predetermined schedule at a premium rate. On-Demand Airport Shuttle rides must be requested at least 1 week in advance.

Riding the RDU Shuttle

Once tickets are purchased, using the RDU Shuttle is a pretty simple process. Please keep in mind ECU Transit's Rider Policies when using the shuttle. There are a few additional things you can do to help your trip go smoothly:

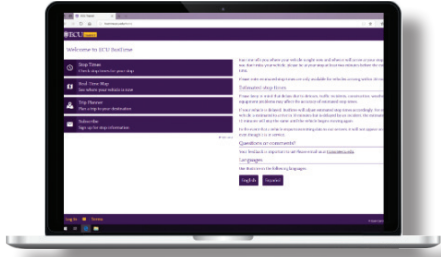
- Arrive a few minutes early to your pick-up location when possible.
- Bring a valid student photo ID; the shuttle operator will need them for verification. Keep these items handy in a backpack, purse, or other carry-on bag in case of a problem with your luggage.
- Store your luggage in the vehicle securely where it is unlikely to shift around.

While at RDU, the shuttle is not permitted to sit at any location longer than five minutes. Help us comply with this requirement by boarding and exiting quickly. The operator may need to make multiple passes through RDU to accommodate all riders.

PGV Shuttle

This service is provided in coordination with our Transit On-Demand services for trips to and from PGV Airport. All rides during normal operating hours between 7:00am and 6:00pm Monday through Friday are available to students, staff, and faculty at no additional cost. Any trip requests outside our normal operating hours will be required to submit a request 1 week in advance and must purchase a ticket at our online ECU Transit Purchasing Center. For more information, contact our office at 252-328-4724.

BusTime® is a website that you can visit to locate your bus and know when it will arrive at the nearest bus stop. Visit bustime.ecu.edu on your computer or mobile device to begin seeing your bus in real-time. By creating an account you can access service alerts and stop time notifications. BusTime® will allow you to see upcoming vehicle passenger load seating occupancy as low, medium or high.



Arrive at the nearest bus stop location at least five minutes before the estimated departure time, to ensure you don't miss the bus.

Please note: estimated departure times are only available for vehicles arriving within 30 minutes.

Estimated departure times

Delays may occur due to but not limited to detours, traffic incidents, construction, weather or equipment problems which may affect the accuracy of the estimated departure times.

If your bus is delayed, BusTime® will adjust the estimated departure times accordingly. For example, if the bus is estimated to arrive in 10 minutes but is delayed by an incident, the estimated departure time will remain at 10 minutes until the vehicle begins moving again.

In the event that a vehicle stops transmitting data to the servers, it will not appear on the website, even though it is in service.

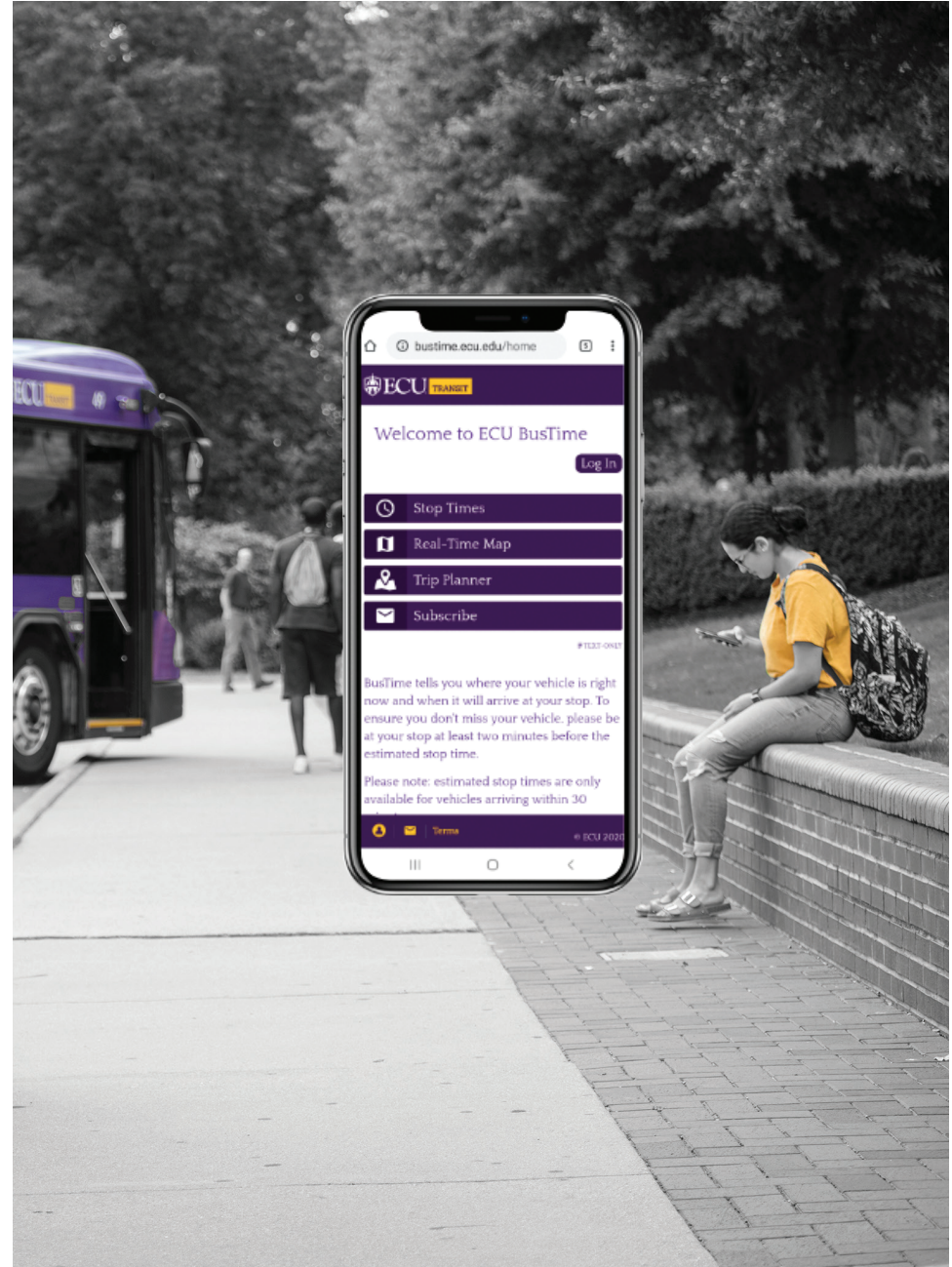


BUS STOP



How to track your bus

Scan the QR code on the signs located at many of our designated bus stops to access BusTime®, select “Stop Times”, and enter the stop number found at the bottom of the sign. The ID number will show all routes serving that location. If you have a specific route you can choose the route from the drop down box.



Transit On-Demand

Hours of Operation

Weekday Service

Monday - Friday

7:00am - 6:00pm

Weeknight Service

No Service

Weekend Service

No Service

Our Mission

Transit On-Demand is a point-to-point van service which serves ECU campuses and adjacent areas. Our service provides students, staff, faculty, and visitors with a fare-free method of transportation which operates mainly in the evening and on weekends.

Ways to Schedule a Ride

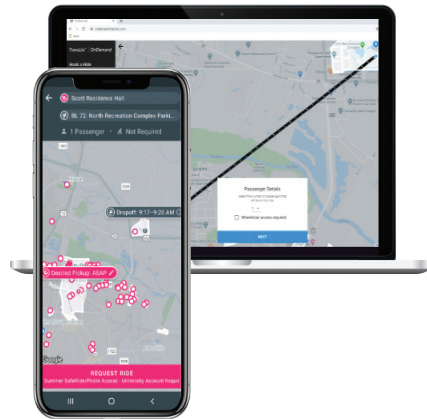
1. TransLoc® App
2. Online (ondemand.transloc.com)
3. Call us at (252) 328-7433 or (252) ECU-RIDE

Transit On-Demand Serves:

- ECU Proctoring Center
- Greenville Centre
- Greenville Mall
- Health Sciences Campus
- Main Campus
- Pitt Greenville (PGV) Airport
- Publix
- Target
- Walmart

Express Zones & Blue Light Phones

Help us find you easily by scheduling a trip from one of our designated Express Zones or blue light phone locations. There are over 100 blue light locations. More information can be found on our website.



Any deviations from this schedule for holidays or other ECU closures will be posted to the ECU Transit service calendar found here: <https://transit.ecu.edu/i-want-to/view-service-calendar/>

Tips for Riding On-Demand

We have listed some helpful tips below to help you navigate our Transit On-Demand service:

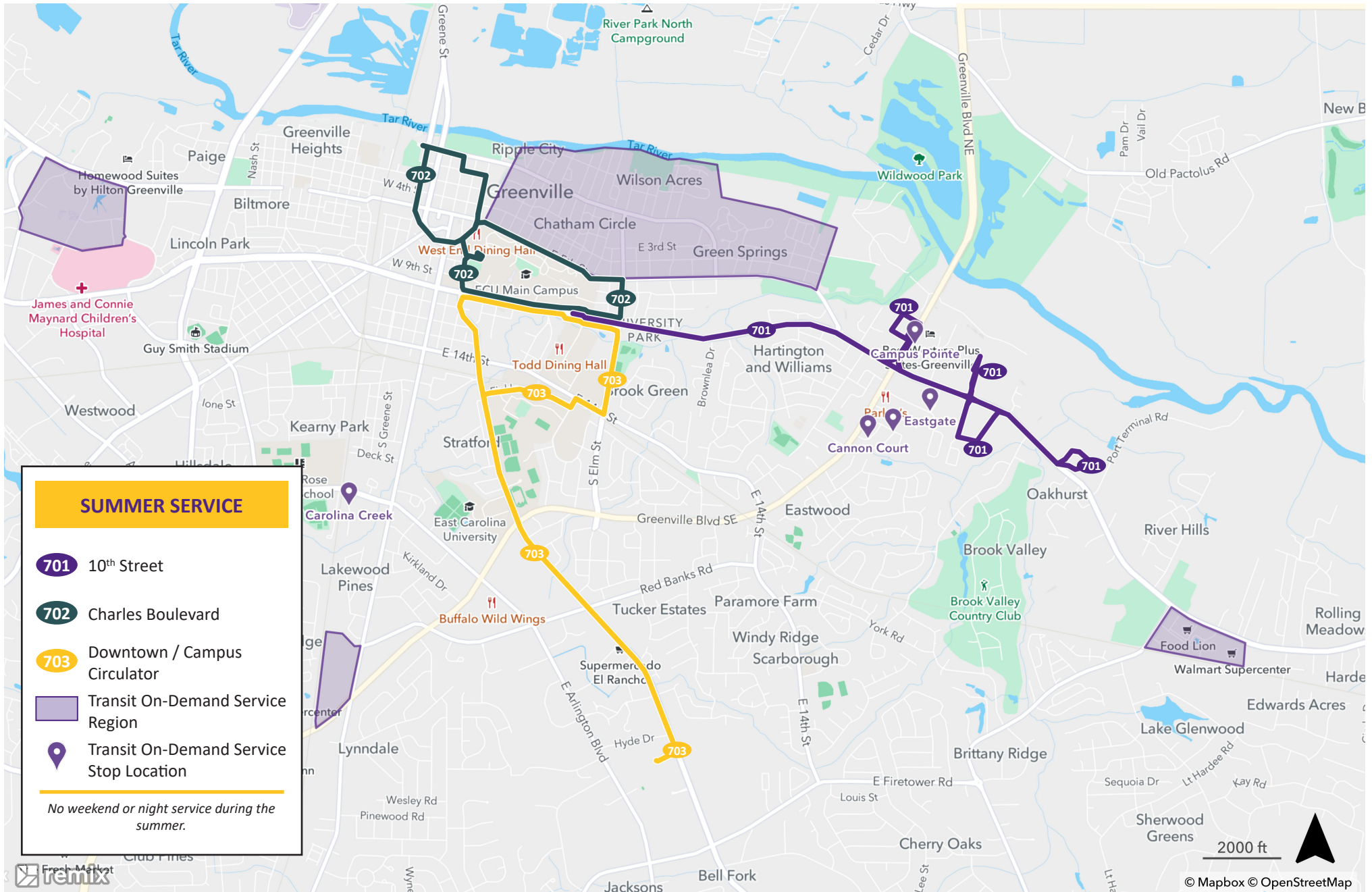
- In the event of an emergency, please dial 911.
- Service is limited to the service area at all times (shaded zones).
- Once the ride is scheduled, the operator cannot deviate from original request.
- Students, staff, and faculty are limited to 4 rides per night.
- Each student, staff or faculty member is required to have a valid ECU 1 Card and be able to present it to the On-Demand operator.
- Each ECU student, staff or faculty member is allowed two guests.
- If your destination is currently being served by a bus route, On-Demand can take you to a campus location to connect with the appropriate route. If possible, we recommend the bus.
- On-Demand reserves the right to refuse service in any case where it is determined the service is being abused (e.g., multiple rides to a particular location hosting a party).
- Smoking and alcohol, whether open or closed, are prohibited aboard all On-Demand vehicles.
- Disruptive behavior which threatens the safety of customers or On-Demand employee will result in police involvement; At all times Transit On-Demand operators have direct communication with the ECU Police Department.
- Bags are provided for anyone who is feeling nauseous. Any mishaps due to intoxication while in the van may result in a campus appearance ticket and being barred from On-Demand.
- Once a van arrives at your location, the driver will wait three minutes before canceling. After your ride has been canceled, your ride will be considered as a no-show and the van will move on to pick up other customers. If you call back once the ride is deemed a no-show, then your ride may be placed at the end of the queue. As a courtesy to other customers waiting on Transit On-Demand, please remember to cancel your trip as needed.



Schedule A Ride



System Map



Location	Weekday Service
Hub: Christenbury Gym	701, 702, 703
Hub: Main Campus Student Center	702
Hub: Speight	702
4 th Street Deck	On-Demand
5 th Street & Brownlea Drive	On-Demand
5 th Street & Founders Drive (Inbound)	702
5 th Street & Pitt Street	702
5 th Street & Reade Street (B1 Lot)	702
10 th Street & Brownlea Drive (Inbound/Outbound)	701
10 th Street & Cedar Lane (Streetside)	701
10 th Street & Tyson Street	On-Demand
10 th Street & Verdant Drive (Streetside)	701
Beech Street Villas	On-Demand
Berkley Road & 14 th Street (Parking Lot)	703
Brody School of Medicine	On-Demand
Campus Pointe	On-Demand
Cannon Court	On-Demand
Career Center (Inbound, Jenkins Fine Arts)	702
Carolina Creek	On-Demand
Cedar Street & 4 th Street	On-Demand
Chico's and University Book Exchange (U.B.E.)	702
College Hill (B1 Lot)	On-Demand
College Park Apartments	701
Copper Beech: All Stops	701
Curry Court	On-Demand
D Lot Overflow	703
Eastbrook Apartments	On-Demand
Eastgate Village Apartments	On-Demand
ECU Health (Bus Stops)	On-Demand
Fifth & Tenth Plaza	701
First Street Place	702
Greenville Centre	703
Greenville Mall & Mellow Mushroom	703

Location	Weekday Service
Health Sciences Student Center	On-Demand
Hyde Drive	703
Life Sciences & BioTechnology Building	On-Demand
Minges: All Stops	703
North Recreational Complex: All Stops	On-Demand
Oak Street & Willow Street	On-Demand
Payroll & Human Resources Building	702
Pirates Cove: All Stops	701
Publix	On-Demand
Reade Street & Dickinson Avenue	702
Reade Street & 4 th Street (B2 Lot)	702
Riverwalk	On-Demand
Social Security Administration	703
The Bower	703
The District: Clubhouse	On-Demand
The Eastern on 10 th (Inbound/Outbound)	701
The Gables & Wesley South	On-Demand
The Horizon: All Stops	701
The Landing	703
The Quarterdeck Student Living (Inbound/Outbound)	701
The Shops at Hardee Village	On-Demand
The Voyager: All Stops	701
University Commons (Target)	On-Demand
University Terrace	On-Demand
Village Green on 10 th Street (Inbound/Outbound)	701
Village Green on 5 th Street	On-Demand
Walmart	On-Demand
West End	On-Demand
Willow Street & Ash Street	On-Demand
Willow Street & Elm Street	On-Demand
Willow Street & Warren Street (Dockside Duplexes)	On-Demand
Wyndham Circle & Brownlea Drive	On-Demand
Wyndham Circle & Willow Street	On-Demand

Campus Routes

701 • 10th Street

		every 30 minutes	
Monday – Friday		7:00am – 6:00pm	
Last trip departs campus		5:30pm	
#	location	times given are minutes after the hour	
hub	Christenbury Gym*	:00	:30
2	The Quarterdeck Student Living	:01	:31
3	College Park Apartments	:01	:31
4	10 th Street & Brownlea Drive (Outbound)	:02	:32
5	The Eastern on 10 th (Outbound)	:02	:32
6	Village Green on 10 th Street (Outbound)	:02	:32
7	Fifth & Tenth Plaza	:03	:33
8	10 th Street & Cedar Lane (Streetside)	:03	:33
9	Copper Beech: Phase 2	:05	:35
10	Copper Beech: Back	:06	:36
11	Copper Beech: Clubhouse	:07	:37
12	The Voyager: Back*	:10	:40
13	The Voyager: Front	:11	:41
14	Pirates Cove: Main Office	:14	:44
15	Pirates Cove: Phase 2	:15	:45
16	The Horizon: Front	:18	:48
17	The Horizon: Back	:19	:49
18	10 th Street & Verdant Drive (streetside)	:22	:52
19	Village Green on 10 th Street (Inbound)	:23	:53
20	The Eastern on 10 th (Inbound)	:23	:53
21	10 th Street & Brownlea Drive (Inbound)	:24	:54
22	The Quarterdeck Student Living	:24	:54

Tip for Peak Times

Buses may fill up quickly at certain times of the day where standing room may not be available. Consider taking an earlier bus to ensure that you arrive at your destination on time. It is recommended that you arrive at the bus stop at least 5 minutes before the scheduled departure times.



Track Your Bus



702 • Downtown / Campus Circulator

		every 30 minutes	
Monday – Friday		7:00am – 6:00pm	
Last trip departs campus		5:30pm	
#	location	times given are minutes after the hour	
hub	Christenbury Gym*	:00	:30
2	Main Campus Student Center	:01	:31
3	West End	:03	:33
4	Reade Street & 4 th Street (B2 Lot)	:05	:35
5	Payroll & Human Resources Building	:06	:36
6	First Street Place*	:10	:40
7	5 th Street & Pitt Street	:11	:41
8	Reade Street & Dickinson Avenue	:12	:42
9	Chico's and University Book Exchange (U.B.E.)	:13	:43
10	5 th Street & Reade Street	:14	:44
11	Career Center	:15	:45
12	5 th Street & Founders Drive	:16	:46
13	Speight	:17	:47

Schedule Updates

Visit our website at transit.ecu.edu, as routes may be subject to change.

703 • Charles Boulevard

		every 30 minutes	
Monday – Friday		7:00am – 6:00pm	
Last trip departs campus		5:30pm	
#	location	times given are minutes after the hour	
hub	Christenbury Gym*	:00	:30
2	The Bower	:03	:33
3	D Lot Overflow	:04	:34
4	Greenville Mall & Mellow Mushroom	:05	:35
5	Greenville Centre	:06	:36
6	Hyde Drive	:08	:38
7	The Landing*	:10	:40
8	Social Security Administration	:12	:42
9	Minges Lower Lot	:16	:46
10	Minges Upper Lot	:17	:47
11	Berkley Road & 14 th Street	:20	:50

Hours of Operation

Weekday Service

Monday - Friday
7:00am - 6:00pm

Weeknight Service

No Service

Weekend Service

No Service

Intersession 2024	Service Updates
May 3 - May 10	Transit On-Demand Monday - Friday 7AM - 6PM <i>(No Bus Services)</i>

Summer 2024	Service Updates
May 13	Summer Service Begins
May 27	Holiday <i>(No Bus or Transit On-Demand Services will operate)</i>
July 4	Holiday <i>(No Bus or Transit On-Demand Services will operate)</i>
July 26	Summer Service Ends

Intersession 2024	Service Updates
July 29 - August 13	Transit On-Demand Monday - Friday 7AM - 6PM <i>(No Bus Services)</i>



Drive Your Future

JOIN OUR TEAM

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- » Flexible Work Schedule
- » Build Your Resume



APPLY TODAY



For more information:

transit.ecu.edu



Schedule A Ride

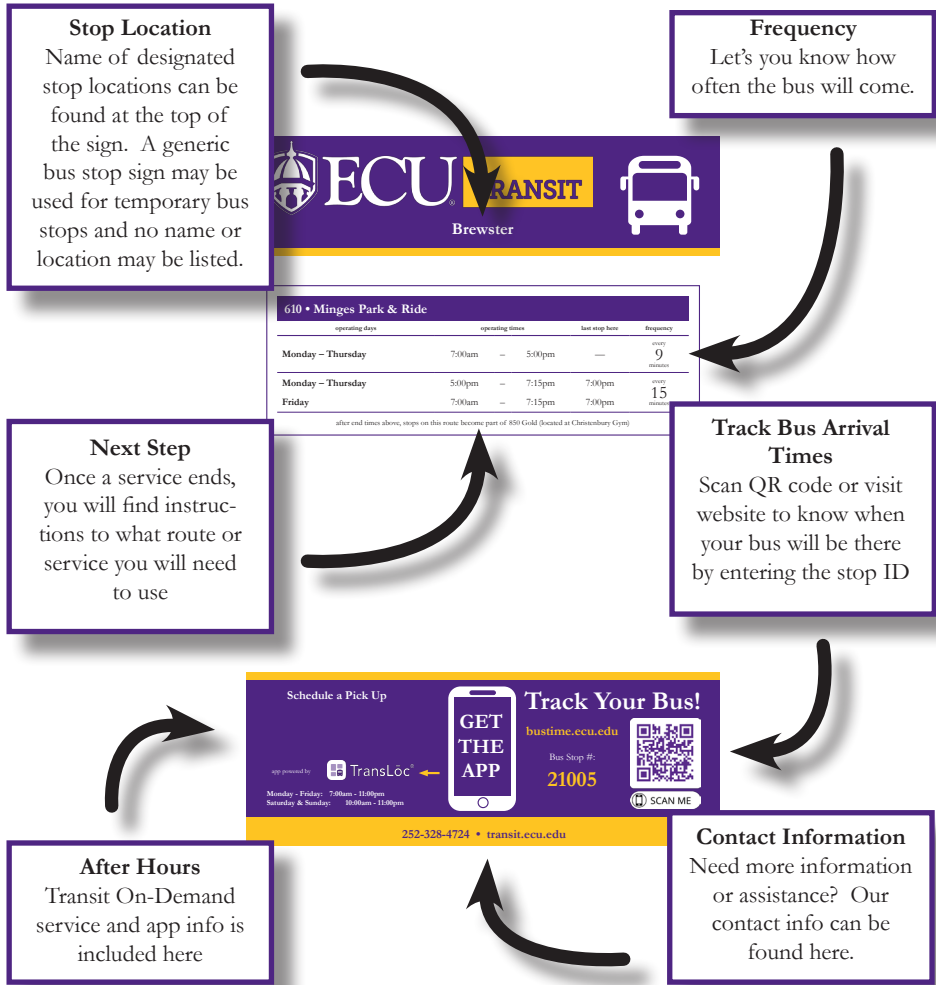


Departure Times

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Reading Bus Stop Signs



Frequently Asked Questions

Learning to use a transit system can sometimes be a daunting experience and raise a lot of questions about how to get around. A few of our most common questions have been addressed here and we are working on adding additional questions. If you have other questions or need additional information, please contact us so we can assist you.

Who can ride with ECU Transit?

Services are open to the ECU community. Visitors to the university are permitted for academic or business purposes, or on designated chartered buses for special events.

How can I tell where this bus goes?

All buses are equipped with exterior destination signs which display the route name on the front, curb side, and rear. Additionally, the side destination sign continuously scrolls through a list of stops associated with a particular route. If you are ever unsure whether a bus serves the stop you are interested in, please ask the operator and he or she will be able to guide you to the right bus.

For a wider view of our service area, take a look at our system maps. Even if your location is not served directly, you may be able to use these maps to better plan your trip to a nearby location.

Where can I park to catch the bus?

Commuter shuttles serve the lower lot of Minges Coliseum at the intersection of Charles Boulevard and Ficklen Drive. An additional stop is made further up Ficklen Drive at the Gold Lot. D-Zone parking permit holders can also board the bus at the Curry Court parking lot adjacent to the Carol D. Belk Building. For details on parking locations, please visit ECU Parking & Transportation's website.

Follow Us

For more information about ECU Transit services, visit our website or follow us on Facebook, Twitter, and Instagram.





252-328-4724

transit.ecu.edu

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